



MARKETING & SERVICES ASIA-PACIFIC HEALTH, SAFETY, ENVIRONMENT, QUALITY AND SUSTAINABLE DEVELOPMENT POLICY

The principles set out in TOTAL S.A.'s Health Safety Environment Quality Charter, the Group Security Charter and the HSEQ Policy of the Marketing and Services Branch apply to this HSEQ & SD policy of M&S AP.

The policy applies to all operations conducted in the Asia-Pacific perimeter, in compliance with the applicable laws.

The following articles are aimed at considering HSEQ & SD in our activities through exemplary and strong leadership with management commitment while taking into account customer satisfaction for the quality of products and services.

Article 1 – STAFF HYGIENE AND HEALTH

M&S AP is in constant drive to take its standards of preventive health care to be in line with the Group policies, with full consideration to preserve the health and hygiene of staff through periodic risks assessments and implementing preventive measures to ensure their fitness for duty.

Article 2 – PROMOTING A CONSTRUCTIVE SAFETY CULTURE

M&S AP and all its entities in conformance to loss control management principles believe and engage in developing the safety culture which is one of the cornerstones of the Total Attitude. This engagement comes by reinforcing the vigilance on incident reporting and analysis, implementing Total's 12 golden safety rules, and maintaining honest communications.

The safety culture values are sustained through the management HSE leadership in the sites, HSE training, individual recognition, HSEQ Management Systems and responsive emergency plans.

Article 3 - TRANSPORT ACTIVITIES MANAGEMENT

In the management of risks related to product and personnel transportation using inland, air and water ways, M&S AP and its entities adopt the actions clearly targeting:

- The compliance with vetting process for trucks, ships, barges, wagons and air carriers,
- The efficiency of the transport organization in each entity,
- The management of transporters and drivers,
- The improvement in vehicle safety standards and the implementation of transport safety awareness campaigns.

Appropriate road transport safety policies inclusive of, but not limited to, driver's selection and training, vehicle technical standards, driving and resting hours, on-board computers, speed limits are implemented by each entity. Action plans are regularly reviewed to ensure continual improvement of the transport management system.

Article 4 – CONTROLLING TECHNOLOGICAL RISKS AND INTEGRITY OF ASSETS

M&S AP inspects and monitors and all its industrial sites for technological risks and engages the identified technical safety improvements in appropriate time frames to ensure that the risks are controlled. The deployment of the asset integrity program is built on preventive and predictive maintenance management practices.

This technical process also takes in account the identification of emergency response equipment required for controlling fire, product release and site emergencies so as to ensure adequacy, effectiveness and readiness.

Article 5 – REPORTING AND TREATMENT OF ACCIDENTS/NEAR MISSES

The reporting of all incidents including near misses & deviations is central to the safety culture values at M&S AP and its entities. Structured analysis of the events with significant actual and potential severity using the cause tree methods is fundamental to our safety management. The deployment of the Safety Alerts and Return on EXperience are aimed to share and benefit from the lessons learnt.

Article 6- SECURITY

The security measures deployed by M&S AP are aimed at complying with the Voluntary Principles on Security & Human Rights (VPSHR). Our priorities are to protect people, our assets and data/information by conducting assessment of threats to our operations.

Article 7 – SUPPLIERS ASSESSMENT AND SELECTION

Selection of contractors and suppliers is in line with fundamental purchasing principle of the Group and the M&S Branch to ensure that contractors and service providers are capable to conform to HSE requirements. The prevention plans are aimed at clearly defining the responsibilities and HSE requirements in the execution of contracts during the works within our sites.

Article 8 – ENVIRONMENTAL OBLIGATIONS

M&S AP and its entities implement the appropriate rules notably for managing the generation of industrial waste, protection of soil and water all the while enhancing the energy efficiency. Monitoring and utilizing key measures to reduce the environmental impacts during the life cycle of our facilities are pillars of our HSEQ Management Systems.

Article 9 – CONTRIBUTING TO SUSTAINABLE DEVELOPMENT

M&S AP places its societal commitment at the core of its responsibility. The M&S AP Societal approach includes initiatives in order to better integrate its activities into the societal context of their host communities by developing transparent, constructive relationships with its stakeholders and by locally contributing to human, economic and social development notably in areas such as road safety and access to energy.

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